

Research Travel Behaviour Klein-Brabant

Welcome to the **Research Travel Behaviour Klein-Brabant**. Based on this survey, opportunities are being sought to improve the existing offer of transportation options in your region. You were selected to participate in this research conducted by Ghent Univeristy, IGEMO and De Lijn based on your place of residence. Your participation is completely voluntary, and takes approximately **10 minutes** of your time. Please allow only one adult member of your household to participate. All your answers are completely anonymous. You can track your progress via the gray bar at the top of the page. One Bornembon and one P-bon will be raffled among the participants, each worth 50 euros. If you want to have a chance to win one of those vouchers, please provide us with your e-mail address at the end of the survey. For questions and comments you can always contact us via anke.bracke@ugent.be.

Thanks in advance for your time and effort!

This research is part of an European Interreg project called 'MOVE' or 'Mobility Opportunities Valuable to Everybody'.

There are 36 questions in this survey.

1

Which trips do you make during an average week?

*

Please choose the appropriate response for each item:

	5-7 days a week	2-4 days a week	Once a week or every two weeks	Once a month or every two months	Less often or never
Work or school	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Bringing child(ren) to/from school or childcare	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Shopping (groceries)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Leisure activities (sports, hobbies and recreation)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Medical appointments (doctor, hospital)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Social activities (visiting friends/family)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

2 How long (in minutes) do you travel on average for a single journey? You can assume a normal traffic situation. *

	Travel time (in minutes)
Work or school	<div></div>
Bringing child(ren) to/from school or daycare	<div></div>
Shopping (groceries)	<div></div>
Leisure activities (sports, hobbies and recreation)	<div></div>
Medical appointments (doctor, hospital)	<div></div>
Social activities (visiting friends/family)	<div></div>

3 Which (combination of) means of transport do you usually use for a single journey? You can assume a normal traffic situation. *

	Car (driver)	Car (passenger)	Train	Bus/tram/metro	Motorcycle or moped	Bicycle	Taxi	By foot	Other
Work or school	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Bringing child(ren) to/from school or daycare	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Shopping (groceries)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Leisure activities (sports, hobbies and recreation)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Medical appointments (doctor, hospital)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Social activities (visiting friends/family)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Please indicate all means of transport that apply for a single trip to the destination concerned.

4 What is your main means of transport for a single journey? You can assume a normal traffic situation. *

Please choose the appropriate response for each item:

	Car (driver)	Car (passenger)	Train	Bus/tram/metro	Motorcycle or moped	Bicycle	Taxi	By foot	Other
Work or school	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Bringing child(ren) to/from school or daycare	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Shopping (groceries)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Leisure activities (sports, hobbies and recreation)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Medical appointments (doctor, hospital)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Social activites (visiting friends/family)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

The main means of transport is the one that covers most of the travelled time.

5

How often do you use the following shared mobility systems?

*

Please choose the appropriate response for each item:

	5-7 days a week	2-4 days a week	Once a week or every two weeks	Once a month or every two months	Less often or never	Never heard of this
Belbus (De Lijn)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Car sharing system (eg. Cambio, Cozycar)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Bike sharing system (eg. Mobit, Bluebike)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Ride sharing system (eg. Carpool, Blablacar)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Belbus: public (mini) bus that travels between fixed bus stops when reserved by telephone, according to a flexible route.

Car sharing system: a system that enables people to rent locally available cars at any time (according to availability) and for any length of time. The car is put back at an agreed location for the next user.

Bicycle sharing system: a system that enables people to rent locally available bicycles at any time (according to availability) and (usually) for a limited period of time. The bicycle is put back at an agreed location for the next user.

Ride sharing system: a system that enables people to order and pay for a trip through a private application with a private operator. In this way you can ride with someone for a certain ride, so that the costs are shared among the passengers.

6

How satisfied are you with these shared mobility systems in your region?

*

Please choose the appropriate response for each item:

	Very satisfied	Satisfied	Neutral	Dissatisfied	Very dissatisfied
Belbus (De Lijn)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Car sharing system (eg. Cambio, Cozycar)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Bike sharing system (eg. Mobit, Bluebike)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Ride sharing system (eg. Carpool, Blablacar)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

7 You use the Belbus (sometimes). Can you indicate which aspects of this service you are satisfied or dissatisfied with? *

Please choose the appropriate response for each item:

	Very satisfied	Satisfied	Neutral	Dissatisfied	Very dissatisfied	I don't know
Punctuality	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Driver	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Offer	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Connections	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Accessibility	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Rate	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Booking	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Distance to bus stop	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Punctuality: respecting departure and arrival hours

Driver: driving style, attitude and friendliness

Offer: the hours during which the bus runs and the destination possibilities

Connections: connections between the Belbus and regular bus services or trains

Accessibility: boarding options and space in the vehicle for the disabled

Rate: the price of this service

Booking: the ease and customer-friendliness to book a trip

Distance to bus stop: distance between your start- or endpoint and the bus stop.

8 You never use the Belbus. Can you indicate the main reason(s) why you never use this service? Please indicate at least 1 and at most 3 reasons. *

Please choose **all** that apply:

- ☐ Rate
- ☐ Comfort
- ☐ Booking discomfort (by telephone)
- ☐ Belbus stop too far away
- ☐ Long waiting time between booking and departure
- ☐ Unfamiliar with the operation of the Belbus
- ☐ I prefer an alternative means of transport
- ☐ I rarely, if ever, visit an area where a Belbus operates

☐ Other:

9

You do not use the following shared mobility systems. Can you indicate the main reason why not?

*

Please choose the appropriate response for each item:

	No need	It's too expensive	The provider is too far away	I don't like the concept of sharing	I don't know how this works	Other
Car sharing system (e.g. Cambio, CozyCar)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Bike sharing ssytem (e.g. Mobit, Bluebike)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Ride sharing system (e.g. Carpool, Blablacar)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Please indicate the answer that is most applicable.

10

Suppose you want to travel a distance of approximately 15 km, starting at your place of residence. Which factors would then be important for you when determining a suitable means of transport? Please rank the factors according to importance.

*

Please number each box in order of preference from 1 to 6

<input type="text"/>	Price
<input type="text"/>	Access time (to pick-up and drop-off location)
<input type="text"/>	Travel time (in vehicle)
<input type="text"/>	Time reliability
<input type="text"/>	Booking time
<input type="text"/>	Comfort

- Price:** the price you pay for a single trip.
- Access time:** travel time to the place where you will be picked up and dropped of.
- Traveltime:** the time you spend in the vehicle between the pick-up and drop-off point.
- Time reliability:** the (un)certainty whether the vehicle will arrive on time or not.
- Booking:** the time that you have to wait between the booking and the actual departure at the pick up point.
- Comfort:** quality of the service (sufficient seats, no overcrowding, ...).

11

De Lijn will test a new mobility solution in Klein-Brabant: the "Flexbus". This is a bus service that you can book at least 30 minutes in advance via a web application or by telephone. Afterwards, that bus will pick you up at an agreed time and pick-up location (an existing Belbus stop). It is possible that other passengers are picked up on the way. Each bus is wheelchair accessible. The operating area remains the same as with the current Belbus.

Would you be interested in using this service, and for which trips?

*

Please choose the appropriate response for each item:

	By no means	Probably not	Perhaps	Rather possible	Certainly
Work or school	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Bringing child(ren) to/from school or daycare	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Shopping (groceries)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Leisure activities (sports, hobbies and recreation)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Medical appointments (doctor, hospital)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Social activities (visiting friends/family)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

12 Have you driven a car in the past 12 months? *

Please choose **only one** of the following:

- ☐ Yes
- ☐ No

13 How likely are you to drive a car in the next 12 months? *

Please choose the appropriate response for each item:

Very unlikely	Quite unlikely	Neutral (I don't know)	Quite likely	Very likely
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

14 Do you have a driver's license to drive a car? *

Please choose **only one** of the following:

- ☐ Yes
- ☐ No

15 Do you sometimes feel limited in your ability to travel? *

Please choose **only one** of the following:

- ☐ Yes
- ☐ No

16

In which way and how often do you feel limited in your ability to travel?

*

Please choose the appropriate response for each item:

	Never	Sometimes	Regularly	Always
Physically	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Mentally	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Financially	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Practically	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Physically limited: due to physical conditions, disability or other physical health problems.

Mentally limited: due to mental disorders or feelings of anxiety/unsafety while travelling.

Financially limited: due to a lack of financial resources to pay for the travel costs.

Practically limited: due to a lack of (own) means of transport, a lack of public transport, no driver's license or poor travel infrastructure.

17

How often do you feel limited in your ability to travel to the destinations stated below?

*

Please choose the appropriate response for each item:

	Never	Sometimes	Regularly	Always
Work or school	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Bringing child(ren) to/from school or daycare	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Shopping (groceries)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Leisure activities	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Medical appointments (doctor, hospital)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Social activities (visiting friends/family)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

18 To what extent can you find yourself in the following statements? *

Please choose the appropriate response for each item:

[illegible]

	Strongly disagree	Disagree	Neutral	Agree	Strongly agree	Non applicable
In general, I would rather cycle than use the bus	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I feel a moral obligation to reduce my emissions of greenhouse gases	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
People should be allowed to use their cars as much as they like	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Please indicate 'Neutral' when you have no opinion and 'Non applicable' when you are not able to answer that question.

19 What is your year of birth? *

Please write your answer here:

20 What is your gender? *

Please choose **only one** of the following:

- ☐ Male
- ☐ Female
- ☐ I'd rather not say

21 What is the highest diploma you have obtained so far? *

Please choose **only one** of the following:

☐ None

☐ Primary education

☐ Secondary education

☐ Bachelor's degree

☐ Master's degree

☐ Doctorate

☐ Other

22

What is the total monthly net income of your household?

*

Please choose **only one** of the following:

☐ 0 - 1.500 € per month

☐ 1.501 - 3.000 € per month

☐ 3.001 - 4.500 € per month

☐ More than 4.500 € per month

☐ I'd rather not specify

The total monthly net income of your household consists of:

- net professional income from work
- net replacement income (unemployment, disability, subsistence income, social assistance support or pension)
- additional net incomes (e.g. rental monthly income)

You may deduct alimony that you may have to pay; You can add alimony that you possibly receive. You do not have to include child allowance.

23 What is your current home situation? *

Please choose **only one** of the following:

- ☐ Living alone, with child(ren) living at home
- ☐ Living alone, without children living at home
- ☐ Living together, with child(ren) living at home
- ☐ Living together, without children living at home
- ☐ I live with my parents

☐ Other

Children who live with you part-time through co-parenting may also be included.

24 You are currently: *

Please choose **only one** of the following:

- ☐ Student
- ☐ Working part time
- ☐ Working full time
- ☐ Unemployed
- ☐ Unable to work
- ☐ Retired

☐ Other

25 How many people from every age group, including yourself, currently live in your household? Write '0' or leave blank for 'none'.

	Number of people
Younger than 12 years old	<input type="text"/>
12-18 years old	<input type="text"/>
19-25 years old	<input type="text"/>
26-44 years old	<input type="text"/>
45-64 years old	<input type="text"/>
65+	<input type="text"/>

A household means all persons who live at the same address as you. You can also include children who live part-time with you through co-parenting.

26 What is the location of your (main) place of residence? If you prefer not to answer, you can leave this question (partially or not) open.

Please be as specific as possible. If you are unsure about the street name, the zipcode or municipality is sufficient.

27 What is the location of your school or work? If you prefer not to answer, you can leave this question (partially or not) open.

Please be as specific as possible. If you are unsure about the street name and/or zipcode, the name of your school/work and/or the municipality are sufficient.

28 What is the location of your children's school or daycare? If you prefer not to answer, you can leave this question (partially or not) open.

If there are more than one, please state the location of your most frequently visited school or childcare.

Please be as specific as possible. If you are unsure about the street name and/or zipcode, the name of the school/daycare and/or the municipality are sufficient.

29 What is the location of the place where you do most of your shopping (groceries)? If you prefer not to answer, you can leave this question (partially or not) open.

If there are more than one, please state the location of your most frequently visited shop or supermarket.

Please be as specific as possible. If you are unsure about the street name and/or zipcode, the name of the shop and/or the municipality are sufficient.

30 What is the location of the place where you do most of your leisure activities (sports, hobbies and recreation)? If you prefer not to answer, you can leave this question (partially or not) open.

If there are more than one, please state the location of your most frequently visited place for leisure activities.

Please be as specific as possible. If you are unsure about the street name and/or zipcode, the name of the place and/or the municipality are sufficient.

31 What is the location of the place where you go most often for your medical appointments (doctor, hospital)? If you prefer not to answer, you can leave this question (partially or not) open.

If there are more than one, please state the location of your most frequently visited place for your medical appointments.

Please be as specific as possible. If you are unsure about the street name and/or zipcode, the name of the place and/or the municipality are sufficient.

32 What is the location of the place where you go most often for social activities (visiting friends/family)? If you prefer not to answer, you can leave this question (partially or not) open.

If there are more than one, please state the location of your most frequently visited place for social activities.

Please be as specific as possible. If you are unsure about the street name and/or zipcode, the municipality is sufficient.

33
How many (personal) cars does your household have?

*

Please choose **only one** of the following:

- ☐ None
- ☐ 1
- ☐ 2
- ☐ 3
- ☐ 4
- ☐ 5 or more

Take both vehicles that you have purchased yourself and company vehicles into account.

A household means all persons who live at the same address as you. Children who live with you part-time through co-parenting may also be included.

34

How many bikes does your household have?

*

Please choose **only one** of the following:

- ☐ None
- ☐ 1
- ☐ 2
- ☐ 3
- ☐ 4
- ☐ 5 or more

A household means all persons who live at the same address as you. Children who live with you part-time through co-parenting may also be included.

35 Can we contact you again in the future for a few follow-up questions and/or you want to be able to win a Bornemvoucher or P-voucher worth € 50? *

Please choose **all** that apply:

- ☐ Yes, I want to be able to win a voucher
- ☐ Yes, I can be contacted again in the future for some follow-up questions
- ☐ No, don't contact me again

36 Thank you for your participation. Please enter your e-mail address or telephone number below.

Please write your answer here:

Thank you for participating!

If you have any further questions about this research or the data processing by Ghent University, please feel free to contact us via anke.bracke@ugent.be.

02.09.2019 – 09:44

Submit your survey.

Thank you for completing this survey.